

Child Care Visions



Department of Workforce Services
Office of Child Care

Volume 2, Issue 2 Summer 2004

FYI Regarding Horizon (EBT) Card Terminals and POS Machines

The Provider Helpline has received several calls from child care centers reporting that they have been contacted by companies that are trying to "sell" POS machines and/or terminals that are used to process child care payments.

They claim this can be done by private pay parents via credit or debit cards and can process the subsidized child care payments from the Horizon (EBT) cards. Please be aware that child care benefits from the Horizon (EBT) card **CANNOT** be accessed with any other terminal than the one received from eFunds. The companies are correct in that providers can access their financial benefits with the Horizon card if the parent chooses to pay from that account for any reason, and this happens once in a while. However, the eFunds company has contracted with the State of Utah to manage the EBT program. EBT funds are secured and not "in the bank" to be accessed by any other company. Likewise, the eFunds terminal cannot process any other credit or debit cards.



Susyn Keel, OCC's Provider Relations Specialist, has talked with some of the company representatives to explain the process and the restrictions of the child care funds, but she's sure that there are others out there that may contact your center.

Child care funds can also be accessed from the EBT card using the Interactive Voice Response System (IVR) over a telephone.

Please call the Provider Helpline, (866) 375-5437 if you have any questions or concerns regarding EBT payments.

OCC Advisory Committee Next scheduled meetings:

September 8 and October 13, 2004

Department of Workforce Services
Administration North Building
140 East 300 South
Salt Lake City
Room 211 A&B

10:00 a.m. to Noon
* public welcome *

This issue:

Office of Child Care	2
OCC Staff	2
CCPDI.....	2
Provider Training on Child Care Subsidy	2
Key to Success as a School- Age Staff Member	3
FYI Regarding Horizon Card Terminals and POS Machines.....	4
Spring Quality Improvement Grantees.....	4

Vision:

Quality, affordable
child care is available
to every child in Utah
who needs it.

Office of Child Care

The Office of Child Care (OCC) supports working families and child care providers through the following programs:

- Child Care Resource and Referral
- Payment to Parent Assisted Child Care
- Payment to Parent Assisted Child Care Provider Helpline
- School-Age Programs
- Quality Improvement Initiatives
- Infant/Toddler Support
- Training and Professional Development
- Work/Life Training and Development

Office of Child Care Staff

Dave Baldwin – Policy Specialist
Christi Christian – Executive Secretary
Colleen Fitzgerald – Infant/Toddler Specialist
Amie Huffman – Quality Improvement Specialist
Susyn Keel – Child Care Provider Helpline
Caroline Kueneman – School-Age Specialist
Shalome Orton – Secretary
Lacey Quigley – Secretary and Work/Life Awards
Lynette Rasmussen – Director
Patrice Schell – Data Specialist
Ann Stockham – Policy Specialist

Child Care Professional Development Institute

CCPDI 4600 South Redwood Road, Salt Lake City, Utah 84123

Career Ladder and Training & Longevity Awards are now processed at the Child Care Professional Development Institute (CCPDI), which is located at The Salt Lake Community College, Redwood Road Campus. 801-957-4469 or 1-866-963-8558

Kim Best – Professional Development Awards
Dale Smith – Executive Director
Teresa Whiting – Professional Development and Training (employed by OCC)

Provider Training on Child Care Subsidy

The Office of Child Care held a Provider Training about Child Care Subsidy on June 17, 2004. This meeting was available both video- and tele-conference throughout the State. Topics discussed at the meeting included eligibility and review process, July policy changes, Local Market Rate Data, payment processes, and other services offered through OCC.

This was the first attempt to do a training using the combined video- and tele-conference services. We were able to see that this is not the best way to present this type of training. Unexpected technical difficulties were experienced with the video-conference sites. So, we will be making some changes

to future trainings. Please let us know if you have suggestions that would help to make the training sessions more effective and efficient.

OCC would like to have meetings similar to this two to three times a year. If you have a need for training in a specific topic related to child care subsidy, contact the Provider Helpline at 1.866.375.5437 or at KIDS@utah.gov

Look for postcard invitations to come in the mail. Thanks to all providers who participated in the training!

Grant Opportunity:

TYLENOL® & Terri Lynne Lokoff Child Care Foundation National Child Care Teacher Awards.

This program was created to help foster the professional development of child care teachers and to recognize those educators who demonstrate outstanding work in the field of child care.

As part of the application process, each applicant is asked to design an enhancement project for the children in their classroom or home, illustrating the educational, social, and emotional benefits from

the project. 50 teachers receive a \$1000 grant (\$500 to implement the proposed project and \$500 as a stipend to acknowledge the teacher's special dedication.) One winner will be chosen from the 50 to receive the "TYLENOL® & TLLCCF National Child Care Teacher of the Year Award".

For more information about this foundation and award, you are invited to visit www.childcareabc.org

Key to Success As A School-Age Staff Member

Staff in quality programs play many different roles.

- **Activity Leader:** When you introduce a new game in the gym or outdoors or conduct a science experiment.
- **Facilitator:** When you help children make choices about what to do or help them find resources to support their activities.
- **Teacher:** When you teach children a song, a dance step, how to use a microscope, how to weave, how to use new software, or other new skills, methods, or techniques.
- **Participant:** When you play a board game with children, do an act in their talent show, learn magic tricks with them, or add your artistic expression to a group mural.
- **Problem Solver:** When you help children figure out what's wrong with a piece of equipment and how to fix it, think of ways to share gym space for a variety of physical sports and games, or find a way to save and display their ongoing projects.
- **Mediator:** When you help children talk through their problems before someone gets hurt, help children talk to each other about their feelings, or help children make amends when they have damaged another child's project or personal property.
- **Observer:** When you pay close attention to what children are saying and doing and use your observations to plan program activities and experiences which match their needs and interests.
- **Listener:** When you spend time learning about what children like to do, what they care about, and how they are feeling about themselves and others.

From: *Training New After-School Staff: Welcome to the World of School-Age Care!* By Roberta L. Newman, 2002. Pg. 53



www.afterschoolcatalog.com

Online and printed catalog resource for school age programs also available at: 1-800-410-8780.

- **After-School Books (from School-Age NOTES)**
- **School-Age Care Training Materials**
- **More After-School/School-Age Care Resources**
- **Arts & Crafts Books**
- **Game Books**
- **Activity Resources**
- **Drama Books**
- **Music Resources**
- **Enrichment & Sciences Resources**
- **Multicultural & Diversity Books**
- **Spanish & Bilingual Resources**
- **Self Esteem Books**
- **Guidance & Discipline Books**
- **Administration Resources**
- **Child Development**

Child Care Provider Conference was a big success!

The 2nd Annual Child Care Professional Development Conference was held on May 22, 2004 at the Salt Lake Community College, South City Campus. There were over 600 participants!

Becky Bailey was exceptional as the keynote speaker. Besides Dr. Bailey, there were over 40 other presenters teaching useful workshops and demonstrations pertaining to child care.

The Award Dinner was held May 21st.

There were 175 people present to honor the **Real Hero Winners**.

They are:

- **Ellen Barrett** – Family, Hyrum
- **Sandra Hull** – Center, Hooper
- **Roni Lynn Jenkins** – Center, Orem
- **Ally Olsen** – Family, South Jordan
- **Ann Opfar** – Center, Salt Lake City
- **Jacque Peterson** – Family, Roosevelt
- **Dana Pevey** – Family, Layton
- **Cally Rogers** – Center, Mapleton

Hope to see you all there next year!!

OCC would like to extend a special thanks to the **Conference Planning Committee**:

- **Marnie Bertoch** – Utah Association for the Education of Young Children
- **Kim Best** – Child Care Professional Development Institute
- **Amy Hatten** – Utah Head Start Association
- **Bobbie Ikegami** – Afterschool Utah Association
- **Sheila Lewis** – Private Family Child Care Association
- **Lisa Palmer and Johnny Anderson** – Utah Private Child Care Association
- **Leah Schilling** – Utah Association of Child Care Resource and Referral Agencies

Congratulations to the Spring 2004 Quality Improvement Grantees!

CENTERS

A Child's World- St. George
ABC Kiddy World-Provo
Caring for Kids Two- Salt Lake City
Children's Academy-Salt Lake City
Children's Choice Inc.-Sandy
East Millcreek Recreation-Salt Lake City
Jewish Community Center Early Child Development-Salt Lake City
Kid Stop, IHC-American Fork
Kiddie Academy-Roy
Kids First, Inc.-Layton
KinderCare-Draper
KinderCare-Orem
Lit'I Scholars-Salt Lake City
Little Rascals Child Care-Salt Lake City
Lollipops-Mapleton
Magna Recreation Center-Salt Lake City
Miss Billie's Kids Kampus-Salt Lake City
Mount Olympus Christian Child Development-Salt Lake City
Murray CLC S.T.A.A.R. Club- Salt Lake City
Tender Touch-Salt Lake City
The Children's Treehouse-Salt Lake City
TLC for Kids-Springville
YMCA of Greater Salt Lake/ Whittier-Salt Lake City

FAMILY

Judy Bergen-Ogden
Gisela Braner-Logan
Richelle Irons-Cedar City
Tania Jameson-Clearfield
Lynette Liston-St. George
Loree Mayers-Hyrum
Francie Mickelson-St. George
Ellen Millburn-Logan
Jennie Orison-Cedar City
Christiana Peterson-Duchesne
Cynthia Reddig-River Heights
Azucena Salomone-Eagle Mountain
Sarai Santiago-Provo
Laura Scott-Santa Clara
Jeriann Stevenson-Tremonton
Patti Taylor-Richfield
DeAnn Williams-Garland
Janene Yates-Brigham City